

APPENDIX 2. FORMAT FOR AGENCY OPERATIONAL GOALS AND ACTION PLANS

AGENCY OPERATIONAL GOAL AND ACTION PLAN	
SPECIFIC ACTION ITEMS TO ACHIEVE YOUR GOAL	
1.	
2.	
3.	
DESCRIBE HOW YOUR GOAL OR ACTION ITEMS SUPPORT EACH STATEWIDE OBJECTIVE	
1.	Accountable to tax and fee payers of Texas.
2.	Efficient such that maximum results are produced with a minimum waste of taxpayer funds, including through the elimination of redundant and non-core functions.
3.	Effective in successfully fulfilling core functions, measuring success in achieving performance measures, and implementing plans to continuously improve.
4.	Attentive to providing excellent customer service.
5.	Transparent such that agency actions can be understood by any Texan.
DESCRIBE ANY OTHER CONSIDERATIONS RELEVANT TO YOUR GOAL OR ACTION ITEM	